

NIXA FIRE PROTECTION DISTRICT



2007 YEAR END REPORT

ADMINISTRATION DIVISION, Chief Sebree

I am very proud to present an overview of the accomplishments for the Nixa Fire Protection District for 2007. These accomplishments reveal the hard work and efforts of the entire fire district staff. The report is broken down into five areas; Administration, Operations, Training, Support and Fire Prevention.

In May of this year the District received a new ISO (Insurance Services Office) rating. The new rating within the city limits is a class 3. The rating outside of the city limits remains a class 5. The District will continue to work to improve the rural towards a class 4. The following paragraphs explain the ISO grading system.

Prior to the August 2006 review we completed an evaluation in 1996. The ISO process has changed somewhat over the years. These changes have affected the overall process and how all fire departments are viewed by ISO. ISO grades an organization in three areas; 1) dispatching services, 2) water supply, and 3) fire department capabilities. In addition to the three main areas water supply is broken down into three sub-areas; 1) municipal water supply, 2) rural hydrant supply, and 3) water shuttle. The three main categories are rated by a percentage for a total score; 1) dispatching services = 10%, 2) water supply = 40%, and 3) fire department = 50%.

The ISO public protection class is based on the total percentage credit as follows;

Class	% Rate
1	90.00-and up
2	80.00-89.99
3	70.00-79.99
4	60.00-69.99
5	50.00-59.99
6	40.00-49.99
7	30.00-39.99
8	20.00-29.99
9	10.00-19.99
10	0.00-9.99

In 1996 the District received a total credit of 50.38%. A class 5 rating falls between 50.00-59.99%. The District obtained a class 5 rating by only .38%. Keep in mind that the scoring process allowed the city and the rural to be one score as long as the two combined were only one point apart.

In 2006 the District received ISO ratings based on the new scoring criteria. Within the city limits we received a total credit of 72.31%. A class 3 rating falls between 70.00-79.99%. Outside the city limits we received a total of 53.23%. A class 5 falls between 50.00-59.99%.

Area	1996 (city & rural)		2006 (city)		2006 (rural)	
Dispatch	7.30%	3	4.86%	6	4.86%	6
Water	18.44%	6	34.75%	2	18.81%	6
Fire	25.70%	5	35.77%	3	33.59%	4
Divergence	-1.06%		-3.07%		-4.03	
Total	50.38%	5	72.31%	3	53.23%	5

The results show a decrease in points received by the dispatch center. The decrease in percentage equates to an increase in the rating from 3 to a 6. This increase is a result of the extreme increase in call load experienced by the center in all areas. ISO scores the dispatch center based on NFPA 1221. Based on our 20,000+ call load, ISO states we need four personnel around the clock. We received credit for 1.47 dispatch personnel per day. The second main area of concern is having a secondary circuit for dispatching calls. We have redundancy in the system but it all relates to one frequency for each entity dispatched. We need some additional technology to solve this issue. The scoring is broken down into three categories;

<u>Item</u>	<u>1996</u>	<u>2006 (city & rural)</u>	<u>Maximum Credit</u>
Telephone service	2.00	2.00	2.00
Operators	1.80	1.11	3.00
Circuits	3.50	1.75	5.00
Total	7.30	4.86	10.00

The water system results have multiple differences. Within the city limits the city dropped their rating from 6 to a 2. The same cannot be said for the RDE and River Fork Ranch water systems. The rural water system score remained the same, a 6. RDE improved somewhat as they added a storage tank and pump since the last rating. However their system needs more hydrants and higher flows. River Fork Ranch has decent flow but needs additional storage capacity. To improve the water supply rating in the rural we need improvement from private providers, additional dry hydrant locations, additional tanker capabilities, and additional staffing. The expense of additional apparatus and personnel are not cost effective and we continue to seek out additional dry hydrant locations. The score is broken down into three categories;

<u>Item</u>	<u>1996</u>	<u>2006 (city)</u>	<u>2006 (rural)</u>	<u>Maximum Credit</u>
Water System	15.79	30.27	14.30	35.00
Hydrants	1.46	1.96	1.96	2.00
Inspection/Condition	1.19	2.52	2.55	3.00
Total	18.44	34.75	18.81	40.00

The fire department improved in city and rural capabilities from the 1996 review rating from 5 to a 3 in the city and a 4 in the rural. Please note the additional points in personnel and training over the 1996 rating. These two items correlate because we get one for one credit on paid personnel, where volunteers are scored three to one. The scoring is broken down into eight categories, + = the score for personnel can go above the 15.00 maximum credit;

<u>Item</u>	<u>1996</u>	<u>2006(city)</u>	<u>2006(rural)</u>	<u>Maximum Credit</u>
Engine companies	9.56	10.00	10.00	10.00
Reserve engines	.71	1.00	.75	1.00
Pump capacity	5.00	5.00	5.00	5.00
Ladder/Service companies	3.64	3.39	3.81	5.00
Reserve ladders/service	.39	.36	.79	1.00
Distribution	1.89	2.68	1.02	4.00
Personnel	1.72	5.15	4.03	15.00+
Training	2.79	8.19	8.19	9.00
Total	25.70	35.77	33.59	50.00+

The fire district can gain a few points by making a few small equipment purchases. However the bulk of additional improvement will require additional staff, apparatus and stations. ISO would suggest three additional stations; 1) Owen & Meadowview, 2) 160 Hwy & Pawnee, and 3) 14 Hwy & Carroll Rd. These recommendations are based on distribution and road miles covered.

ISO recommends improvements in the dispatch center and rural water systems as they provide an immediate impact. A one point improvement in dispatch equates to a 1% increase. The rural water system score improves greatly by overcoming a few of the water supply points such as hydrant spacing in areas of large buildings. As a side note the rural water system overall, only gained .37% from the 1996 review. This number is important in the fact that if the fire department had not improved by 7.89% the district would have went to a class 6 outside the city limits. Unfortunately both of these areas are outside the District's influence.

In closing, the constituents within the city limits should experience a significant savings in homeowner's insurance rates. The amount of savings will vary per insurance carrier. Unfortunately the county residents will not obtain a reduction based on the class 5 remaining outside the city limits. Having stated this as I contacted the insurance companies to discuss the rating change I discovered a new trend where the carriers are beginning to partially abandon the ISO protection classification and develop rates by zones and/or zip codes. The carriers are comparing other disasters such as wind, hail, tornados, floods, etc to fires and discovering these rates of claims are surpassing in occurrences and dollar losses. This new concept may be interesting to monitor over time as it may impact the protection classification ratings.

This year the area experienced a devastating ice storm. This event hampered patrons for weeks as power was out for an extended period of time and the cleanup efforts took months to complete.

The District continues to participate in working groups, civic organizations, and the political process to maintain a voice and working knowledge of the community. The District is very proud to be a part of a great community, the working relationship and fostering of community spirit.

As you review this report further please feel free to contact the department or myself if you have any questions, concerns or comments for the District. On behalf of the Board of Directors and the personnel of the district thank you for your continued support.

Jimmy Sebree

SUPPORT DIVISION, Assistant Chief Duffy

Overview – This year the district added a new division to the organization. I am very proud to have been selected to head up this new division. The support division was added because of the increased growth of the organization and the community as a whole. The support division is tasked with helping to alleviate the work load on the other divisions as well as responsibilities of its own. Since it was added this year we are still developing all of this division's roles and responsibilities. But even within that short time the division had a couple of important items to accomplish.

Back-Up Communications – The division worked on completing the installation of the back-up communications center located in our facilities. The center was designed to be able to take the place of either of the two existing communications centers in the county. Most cases we hope that we never have to use it for that capacity but it did occur this year. We were finishing up some small details on the installation and we had a massive ice storm move into the area. That storm took power out all over the area which included the Nixa Communications Center. Within in a few hours and in some cold temperatures we moved all communication operations from one center to the back-up without an interruption in service. That all occurred before a planned communications center move because of a police department remodel scheduled later in the year. Communication operations continued in the back-up facility throughout the duration of the ice storm and remodel for approximately 4-5 months until the remodel was completed and they moved it back, again without an interruption in service.

911 Funding – The division has been heavily involved in the shortfall in 911 funding. Both communication centers are funded from a surcharge on land line phones. With the advent and subsequent increase in cellular phone and other communication mediums which are not subject to the surcharge the centers are experiencing shortfalls in revenue. In 2007 the Nixa Center was projected to be \$43,000 short in making the budget. That shortfall was covered by an agreement between the District and the City of Nixa. Similarly in the Christian County Center they were projecting a shortfall of \$250,000 and that was covered by the Christian County Government. So far in 2008 the Nixa Center is projecting a shortfall of \$180,000 which again the District and the City of Nixa are covering. The County Center is projecting another \$250,000 shortfall with County Government covering that. We are attempting to eliminate this problem through a collaboration of several public safety agencies in the county. The common goal is to eliminate the shortfall and properly fund the E911 system. We have been working with our state legislature to amend some statutes to help us achieve that goal. We are anticipating that we will accomplish that measure this year and hope to pass a funding mechanism and establish a board before the end of 2008.

Summary – This year’s report for the support division was short but was has been described above are long and arduous projects. I anticipate that much more will be in store to come from this new division for the district.

Rance Duffy

OPERATIONS DIVISION, Battalion Chiefs; Weaver, Walles, and Barnes

Overview - The yearend report for the Operations Division for 2007 of the Nixa Fire Protection District is provided below. As the operations division is the largest and most visible division by being charged with the actual delivery of equipment and personnel to mitigate the situation we have to be able to provide the citizens with the most reliable equipment and the best personnel available.

In 2007 we maintained the previous year’s staffing level and added part time employees in the operations division, which maximized our ability to provide services demanded by the remarkable growth of this district. The Operations Division staffs two engine companies with three personnel each and one supervisor on duty around the clock. The District’s staff is comprised of;

Firefighters-12
Firefighter Reserve-1
Firefighter/Inspector-3
Company Officers-6
Battalion Chiefs-3
Administrative Assistant-1
Fire Chaplain-1
Assistant Chiefs-3
Fire Chief-1
Board of Directors-5

Specific areas of interest are provided that were attained this year.

Pump Tests – Pump testing was performed on all applicable apparatus this year. All apparatus tested passed and this will be a function that is performed every year.

Ladder Tests – Ground ladders testing was performed this year on all ground ladders. All ladders passed certification.

Emergency Medical updates – After two years of preparation the district successfully got our Emergency Medical Response Agency licensure renewed. This will allow our current paramedics practice to their level of Advance Life Support certification. A major emphasis will be during responses to cardiac, trauma, and calls which Christian County Ambulance may have a delayed response.

Pre-Fire plans, Company Inspections, Smoke alarm canvassing and Hydrant flow tests- Under the guidance of the Prevention Bureau, Operations personnel conducted pre-incident fire plans, company inspections, and hydrant flow tests. These tests and inspections assist personnel with operational readiness and the general safety of our firefighters and patrons of the district. This year during fire safety week we started a new program of canvassing high risk residential areas installing and checking smoke alarms. This program was very successful with all mobile home parks checked, and over 100 smoke alarms installed in the fire district. This will be a continuing program for 2008.

Apparatus Response – In 2007 the Operation division began to utilize more of our smaller apparatus to respond to medical and service type calls. We are anticipating longer life of our larger apparatus, and lower fuel costs in the coming year.

Whitney Weaver, Lloyd Walles, and Jared Barnes

TRAINING DIVISION, ASSISTANT CHIEF TRENT

Overview - There were 346 in house training classes provided by the Fire District for personnel in the organization. District personnel attended 46 classes that were offered by outside organizations. The total contact hours spent training for 2007 was 4,928. This would be a slight decline from 2006 in total hours; however, the hours per class attended are greater than they have been in previous years. This would indicate District personnel are attending a higher level of educational class.

The Training Division was instrumental in re-establishing the Greene County Fire Training Association in 2007. Chief Trent currently serves as the Vice-President of the organization which represents the collective training of 23 departments in the local area. Combining the resources of the various departments involved allows the area to focus on the collective needs of the members. Each class delivered in 2007 was at or near the maximum capacity for the course. The Association is planning a Regional Fire School for 2008.

The Training Division additionally continued meeting the Federal Department of Homeland Security required training for emergency responders. The personnel assigned to the operational component of the Fire District are all above the recommended level of NIMS training.

Continuing Education - 2007 marks the achievement of a long term goal of the Training Division and the Fire District; 100 % of the response personnel are certified at a minimum level of EMT-B. EMS is a large part of the courses that the district provides through Christian County Ambulance District and St. John's EMS Education Department. The District provides opportunities for continuing education classes for State Licensure, State Certifications, and State and Federal Legal Requirements.

Public Education - There were 41 educational classes conducted for businesses or organizations in the Fire District ranging from 24 to 2 hours. The following educational programs are provided by the District at no charge or at a minimal charge for supplies to businesses and organizations.

Community Emergency Response Team - 24 hours
Heart Saver First Aid - 8 hours
Heart Saver Pediatric First Aid-6 hours
Heart Saver CPR - 4 hours
Using Portable Fire Extinguishers - 2 hours
Business Disaster Evacuation Planning - 2 hours
Non-certified General First Aid-2 hours

The Fire District conducted or attended 34 events/classes in support of the Nixa Public Schools. These events included Fall Festivals, Health Fairs, Career Days, Open House, Water Fun Days and the Adopt-A-Class program.

All of the Public Education areas saw a significant increase again this year.

Station Tours and Use of Facilities - There were 22 formal tours and 25 birthday parties that our station crews conducted this year. This has been an explosive area of growth in 2007. There were 19 different civic or not for profit groups that used the meeting rooms, not including the long term contract with the DMV.

Special Events - There were 31 events that were recorded as special events. These would be events such as; NIXPO, Halloween Party, National Night Out, Sky High 4th of July, Aldersgate 5K/10K run, Sucker Day, numerous parades, and open houses. The Training Division defines special events as events where more than 300 persons were in attendance. As we identified in years past, these events pose a significant challenge in required planning, coordination and scheduling time.

Summary - A dynamic and growing community requires and expects a high level of service in emergency response, safety education programs and community involvement. The Training Division has met the requests of the community in 2007, but it has been no easy task. Looking to the future we anticipate the trends of the last several years to continue; a need for new and innovative personnel training, growing requests for training and educational classes for businesses and schools, and a growing number of community events that require the involvement of the fire district personnel.

Jon Trent

FIRE PREVENTION DIVISION, Assistant Chief Newberry

Overview -

Vision Fire Prevention Bureau

The Prevention Bureau will embed the mission of the District to emphasize fire prevention, safety and education as an integral part of preventing fire and emergencies, minimizing loss and engender appropriate reaction should an emergency occur. Through the Bureau, the District will provide quality customer service, community recognition and excellence fostering a proactive and positive climate through standardization of codes, enforcement, public relations, public education and emergency planning.

This year has been another record breaking year for the Prevention Bureau and the District. The Bureau focused on code compliance, education and planning to assist in reaching the vision established in 2006. Not only have new projects been developed and implemented but the District has fine tuned and produced quality results in several key prevention areas. Most importantly the station crews put forth a tremendous effort in completing inspections, pre-incident plans and hydrant maintenance and testing. The addition of part-time fire inspectors significantly increased the capability of the Prevention Bureau ensuring quality code enforcement, inspections and follow up.

This year we also received \$7400 in grants from federal, state and local levels with two large grants still pending. With cooperation between the City of Nixa and Christian County governments we have been able to monitor growth in our jurisdiction. Statistics are provided for clarification of personnel effort and time spent. Additionally, station crews devoted several hours to code enforcement, inspections and pre-incident planning to allow for safer, informed emergency response and mitigation to incidents. The Bureau also assisted Christian County with the development of county-wide building codes which will be effective March 2008.

An in depth evaluation of the fire problem will be conducted in 2008. In 2007 the District experienced zero fire fatalities. In 2008, the District will be evaluated for the Life Safety Achievement award. The award is given to fire departments that experience zero fire fatalities for a calendar year. This will be the first award for the District.

Along with current programs and activities there will be many new and innovative ideas brought forward which will help forge the District further ahead in offering services to its constituents.

In 2007, a smoke alarm canvass program was implemented in high-risk targeted areas throughout the District and after a fire occurred in a residential neighborhood.

Open Burning – For calendar year 2007 the Prevention Bureau received 158 requests for permitted burning. This includes recreational burning, development burning, and yard waste disposal. The City has an ordinance that open burning within the city is only permitted for land clearing for development. All permits were site surveyed for compliance and issued for either land development in the City of Nixa or vegetative waste burning in the County. Five out of 158 permits were denied or revoked.

Web Site – The web site experienced a complete overhaul through an independently contracted company. The new look and feel streamlined the use and information available to the public.

Investigations –

1. In 2007 the Prevention Bureau conducted 10 fire investigations.
 - a. Causes of Fire
 - i. Accidental 3
 - ii. Equipment Failure 1
 - iii. Incendiary 2
 - iv. Undetermined 2
 - v. Open under Invest. 0
 - vi. Act of Nature 2
2. Number of Civilian Injuries as result of Fire = 0
3. Number of Civilian Deaths as result of Fire = 0
4. Number of Fire Service Injuries as result of Fire = 0
5. Number of Fire Service Deaths as result of Fire = 0

Plans Review – In 2007 the Prevention Bureau received 11 sets of plans to review. With an average of 1 plan submitted a month a current turn-around time of 10 days was used to match the City of Nixa's process.

Planning –

1. Christian County Planning and Zoning – We have been present at 70% of all Christian County Planning and Zoning Commission meetings and participated in the Development Code review process. Our involvement with the County in planning is significant because building codes and regulations do not exist in the unincorporated areas.
2. The City of Nixa Planning and Zoning Commission – We have been present at 25% of the Nixa Planning and Zoning Commission meetings and participated in several development and code issues throughout the city. This number is significantly lower than previous years. The involvement during the planning process with the City and public works meetings allow for planning to take place before each meeting. Additionally, the County Planning and Zoning meetings are on the same night and time as the City Planning and Zoning Commission.
3. The Prevention Bureau currently administers and tracks along with the City of Nixa and the County area projects under development for significant fire code violations.

Inspections –

1. 388 company inspections were conducted along with Pre-Incident Plans.
2. 11 inspections of firework stands were completed in 2007.
3. Fire hydrant flows were conducted with a total of 151 hydrants being tested by station crews.
4. Along with hydrant flows crews marked the hydrants indicating their water flow amounts as dictated by the National Fire Protection Association.
5. There were 322 inspections conducted by the Fire Marshal's Office including, Certificates of Occupancy issued in businesses and building in-fills within the City of Nixa for 2007. The Prevention Bureau participated in checking these occupancies for fire code compliance.
6. All of the Nixa School District buildings were inspected for fire and life safety issues along with conducting fire drills in each school to meet timed evacuation guidelines.
7. The Prevention Bureau also regulates blasting inside District boundaries. Two permits were issued during 2007.

Prevention and Preparedness –

1. All 2,407 incidents for 2007 in the computer reporting system were quality assured to check completeness and correctness at the Battalion Chief level or higher.
2. This year three grants were received. We received \$4,900 from the Fire Prevention and Safety grant for the installation of a fire alarm system in Station 4. Additionally, we received \$1,500 from Target Safety Incorporated for an online training system. Locally, we received a \$1,000 grant from the Nixa Community Foundation to install address markers in rural areas not easily found by emergency responders.
3. 24 requests for records or reports were processed by the Prevention Bureau in 2007.
4. The Knox Rapid Entry program that was initiated and developed in 2003 is currently progressing at a rapid rate. Every new building and development is screened for installation of a Knox Entry system and feasibility.
5. A minimum additional 24 hours of meetings a month for Prevention Bureau/Inter-Governmental Meetings and Inner-Organizational meetings.

Public Relations –

1. In 2007, 12 press releases have been distributed for public safety and organizational events. We continuously release interviews and articles. There are various amounts of information being exchanged with risk management as the main focus.
 - i. Fire Prevention Week 2007 we partnered with Springfield Fire Department to release a public service announcement focusing on "Practicing Your Escape Plan." The announcement was released to print, radio and television sources.
2. Public information contacts with several news media, community organizations and public service organizations have been established. A few are listed below:
 - i. Springfield Safe Kids Coalition
 - ii. Local News-Papers (Nixa News, Christian County Headliner, News-Leader)

- iii. Local Television Stations
 - iv. Local Radio Stations
 - v. American Red Cross
 - vi. Wal-Mart
3. Smoke Alarms – In 2007, the Nixa Fire District provided 143 smoke alarms to residents. The smoke alarms are purchased through the Prevention Bureau budget. Crews also performed smoke alarm canvasses checking for working smoke alarms and replacing batteries.
- i. Canvass Results:

<i>Homes Visited</i>	<i>Contacts</i>	<i>Batteries</i>	<i>Alarms</i>
<i>1105</i>	<i>458</i>	<i>205</i>	<i>117</i>
4. Carbon Monoxide Alarms – In 2007 the Nixa Fire District provided 11 carbon monoxide alarms to residents.
5. Toys for Tots Campaign – The District collected 320 toys for local children for Christmas. The toys were donated to the Nixa area to children who would not have a Christmas otherwise.

Information Systems and Technology – The last three years the District has instituted a server based system for technology support. This success can be attributed to the grant for a communications center located in Station 4. The completion of a fiber optic line between Station 1 and Station 4 has reduced the cost of internet service and integrated information into one network. Allowing both stations access to the information system and integrating daily operations into one server. The replacement of outdated computer equipment is continuing with the addition of several new units each year. All technology equipment is locked into a three to four year rotation for replacement.

Further expansion of the system will include the integration of mobile data into the apparatus into allowing for real time information to travel to emergency units. This was only the second year the District assigned a budget line item for (IS&T). The dedication of the District to keep computer equipment and infrastructure is a top priority.

Important Statistics –

- 1. Dollar Loss by Property Type
 - a. 1 or 2 family dwelling \$499,000
 - b. Outbuilding or shed \$1,800
 - c. Open land or field \$50,500
 - d. Highway or div. highway \$75
 - e. Vehicle parking area \$1,800
- 2. Total Dollar Loss by Property Type
 - a. Residential \$499,000
 - b. Public Assembly \$0
 - c. Schools & Colleges \$0
 - d. Health Care & Penal Inst. \$0
 - e. Stores & Offices \$0
 - f. Industry/Manufacturing \$0
 - g. Storage \$1,800
 - h. Other Structures \$0
- 3. Total Structure Loss \$500,800
- 4. Total Loss for All Fires \$553,100

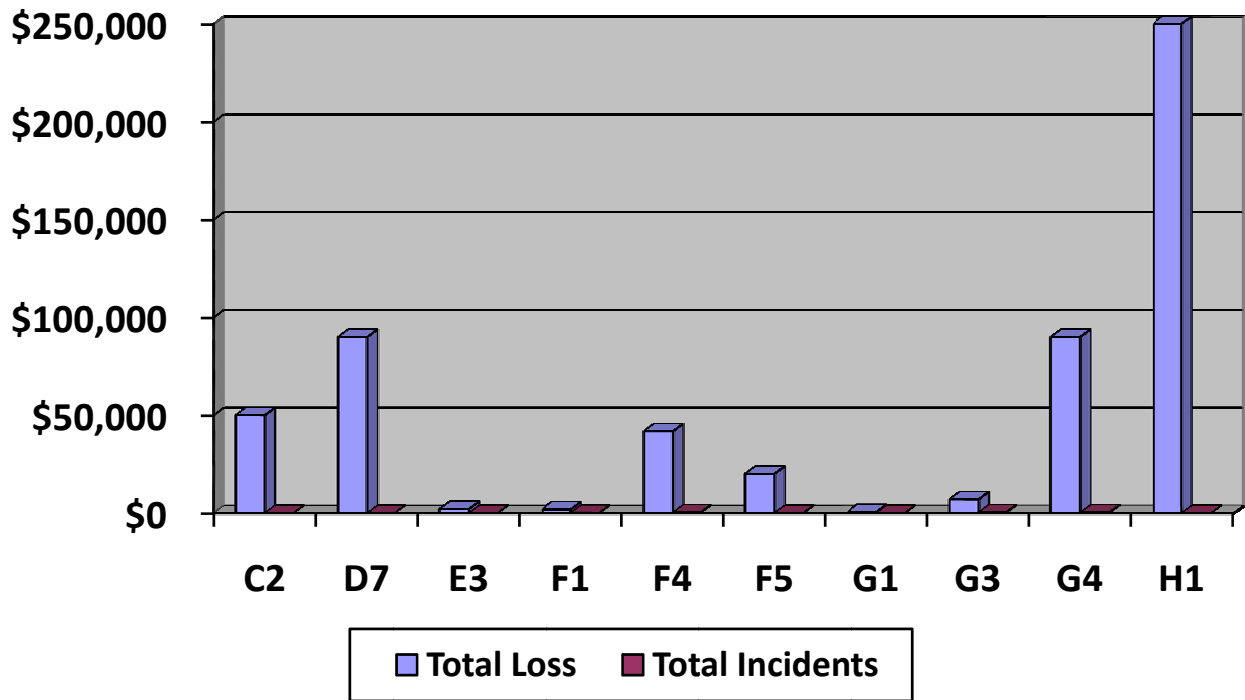
- 5. *Property /Contents Value Saved* \$922,840

- 6. Breakdown of False Alarm Responses
 - a. Malicious, Mischievous, False Call 5
 - b. System Malfunctions 43
 - c. Unintentional 43
 - d. Other 35
- 7. There were 0 Large Loss Fires in 2007.
- 8. Zero (0) dollar loss in Sprinkled Buildings.

Respectfully,

Bryan E. Newberry

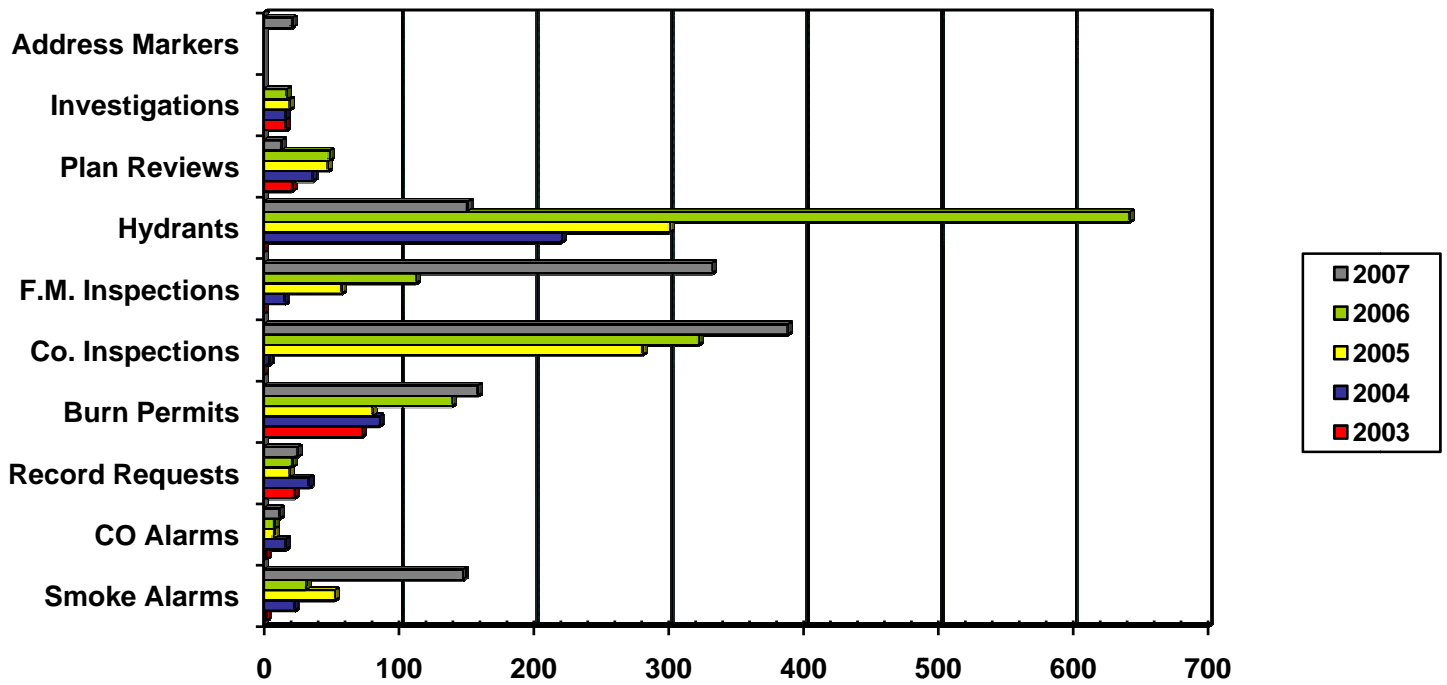
Dollar Loss by District



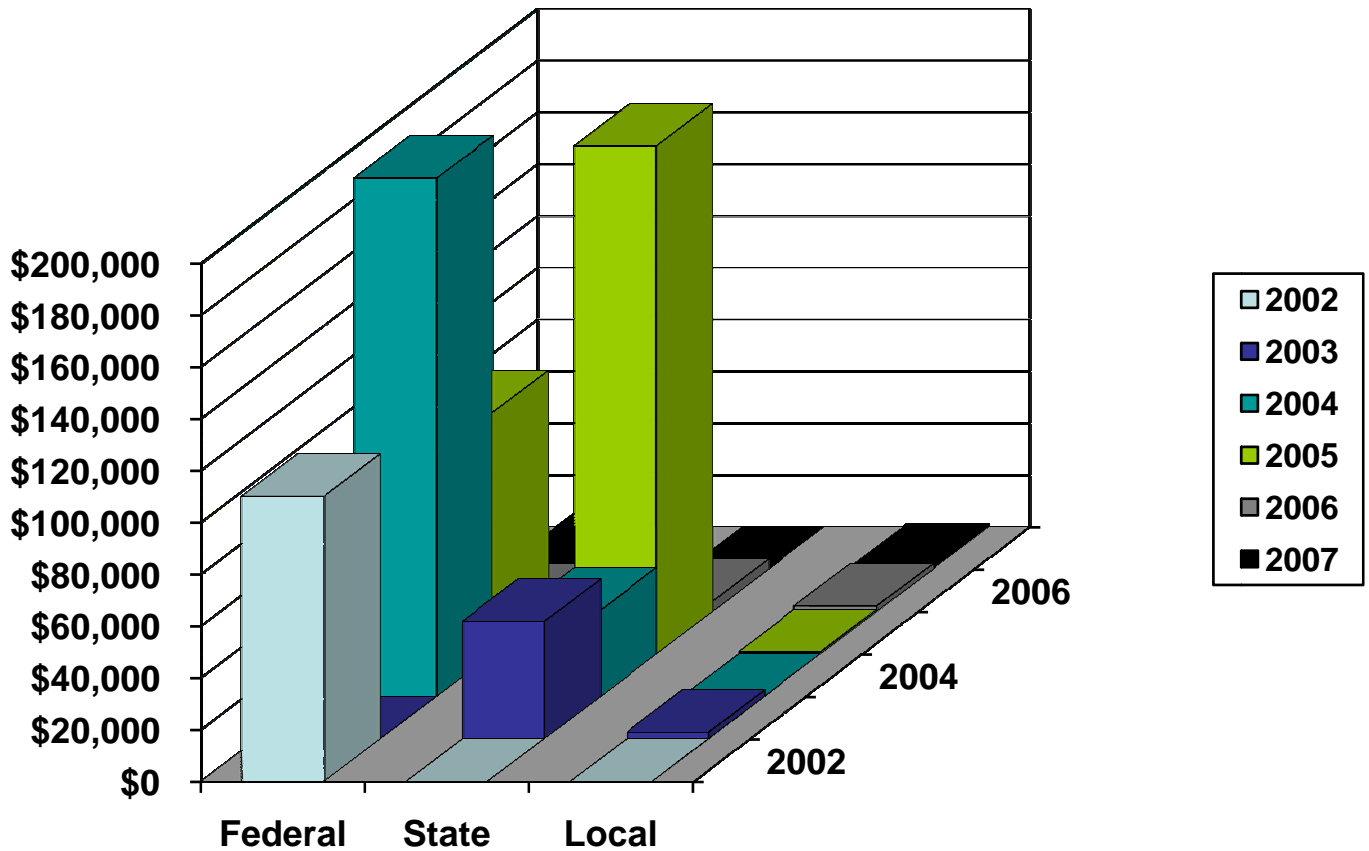
Ignition Factor Frequency Report



5 - Year Trend Analysis

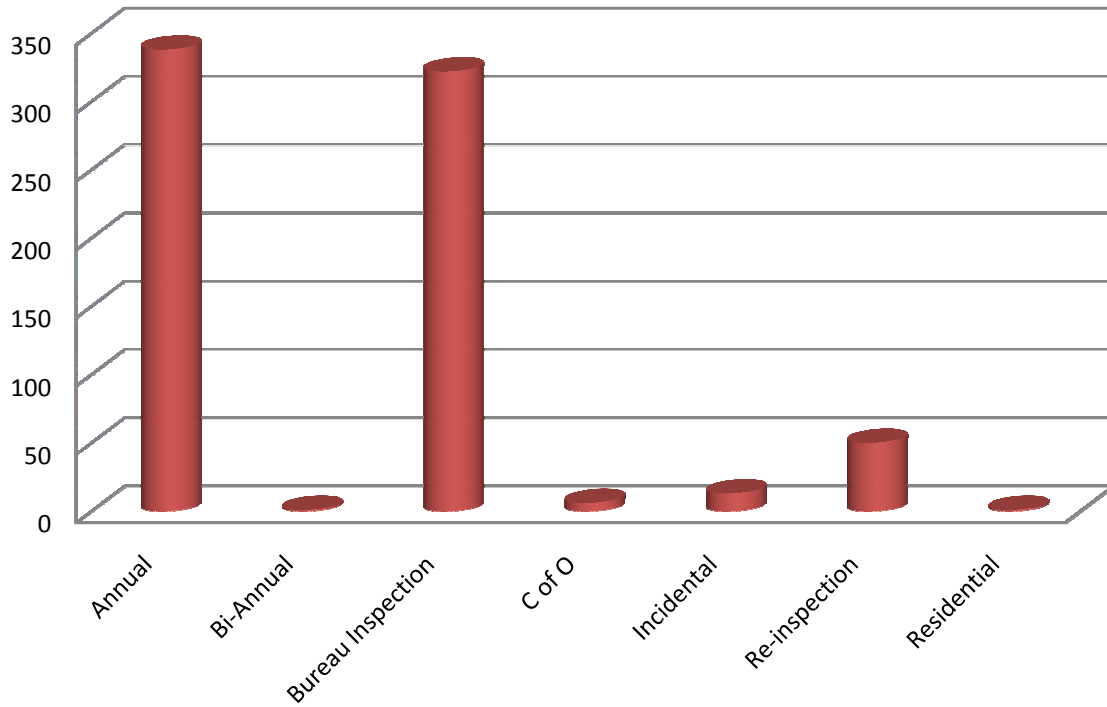


Grant Analysis

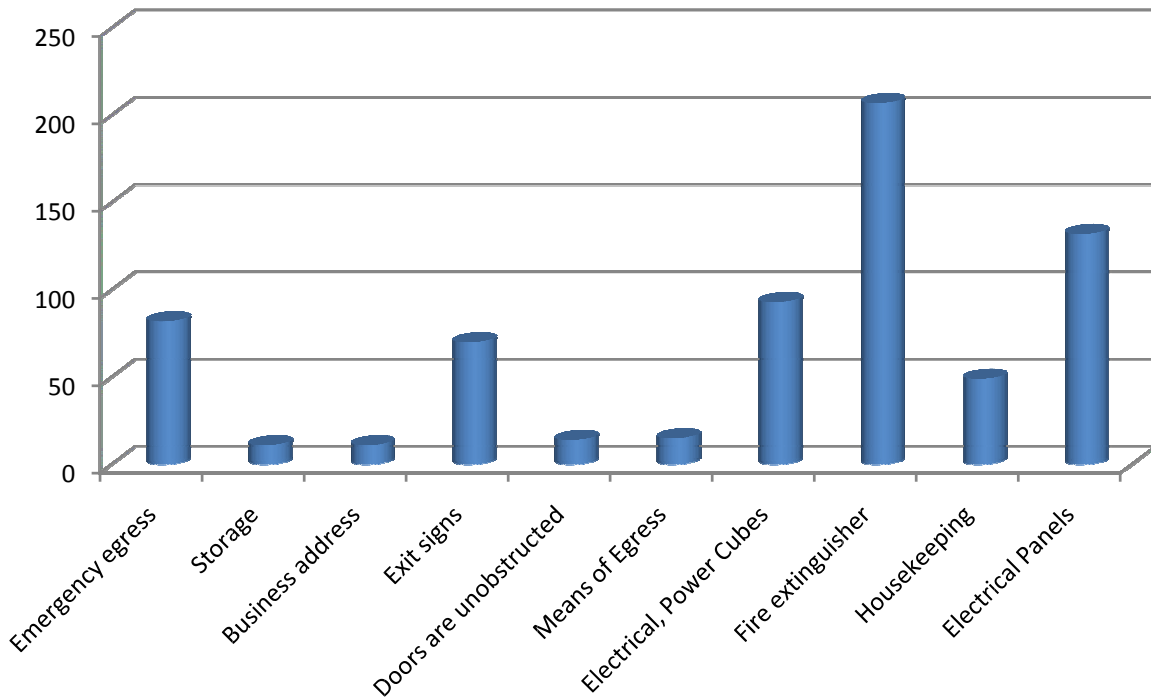


* There are two grants pending

Inspections by Type



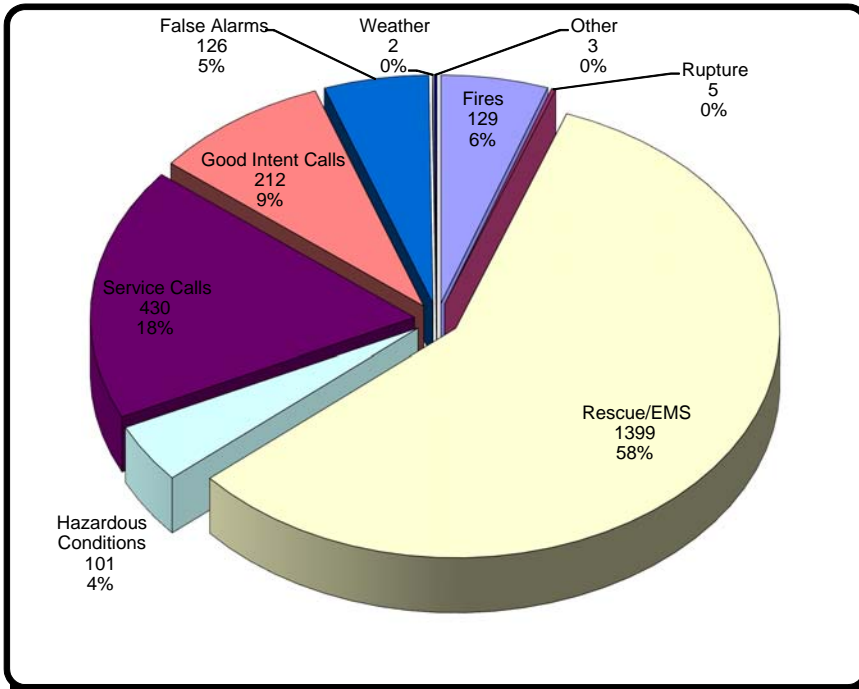
Type of Violation / Frequency





Operations Overview 2007

Type and Number of Calls

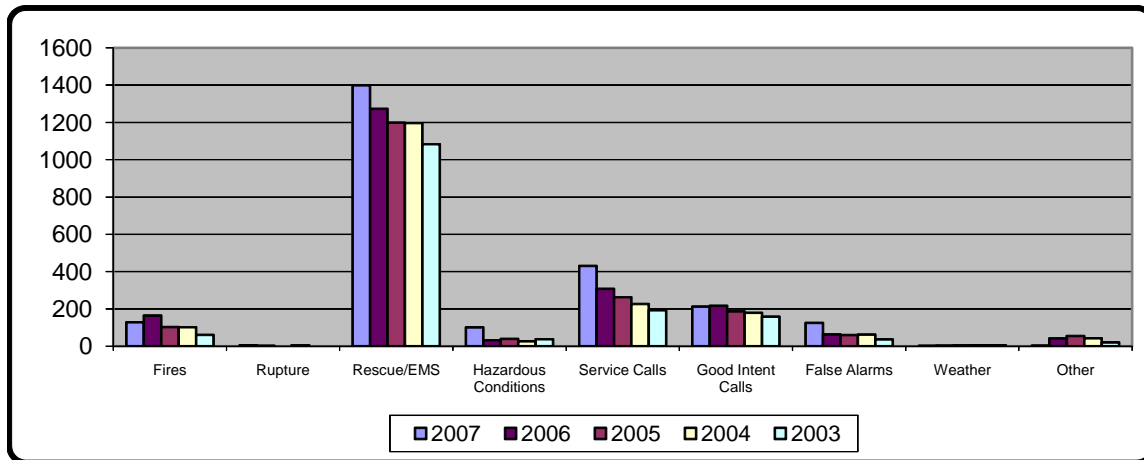


Type	# of calls
Fires	129
Rupture	5
Rescue/EMS	1399
Hazardous Conditions	101
Service Calls	430
Good Intent Calls	212
False Alarms	126
Weather	2
Other	3
Total	2407



Operations Overview 2007

Type of Calls Per Year

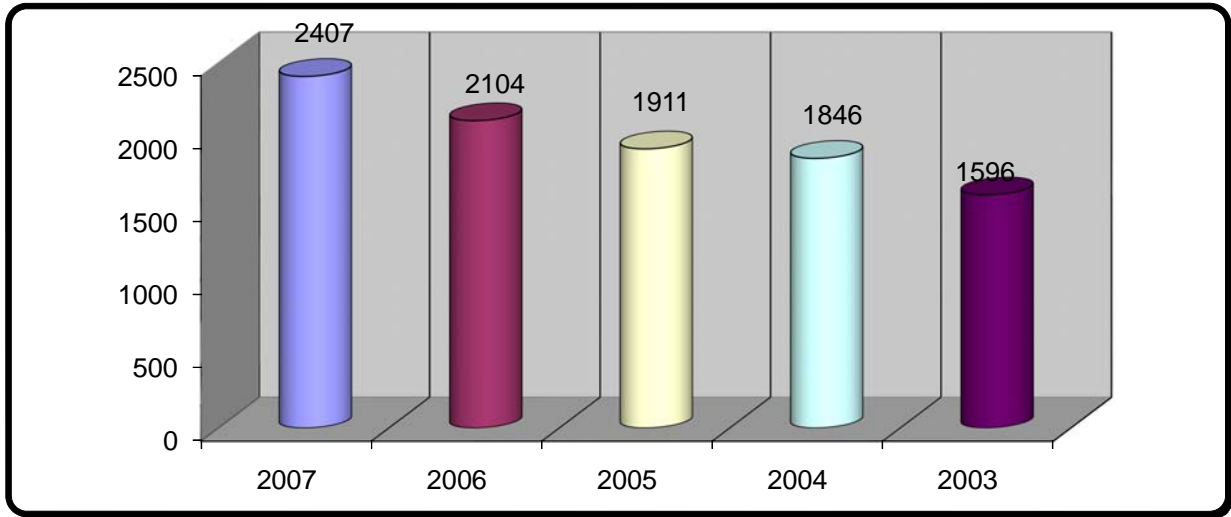


Type	2007	2006	2005	2004	2003
Fires	129	164	103	102	61
Rupture	5	2	0	6	0
Rescue/EMS	1399	1273	1199	1196	1084
Hazardous Conditions	101	32	40	27	38
Service Calls	430	308	263	226	193
Good Intent Calls	212	217	187	179	159
False Alarms	126	63	60	62	36
Weather	2	3	4	5	5
Other	3	42	55	43	20



Operations Overview 2007

Number of Calls per Year

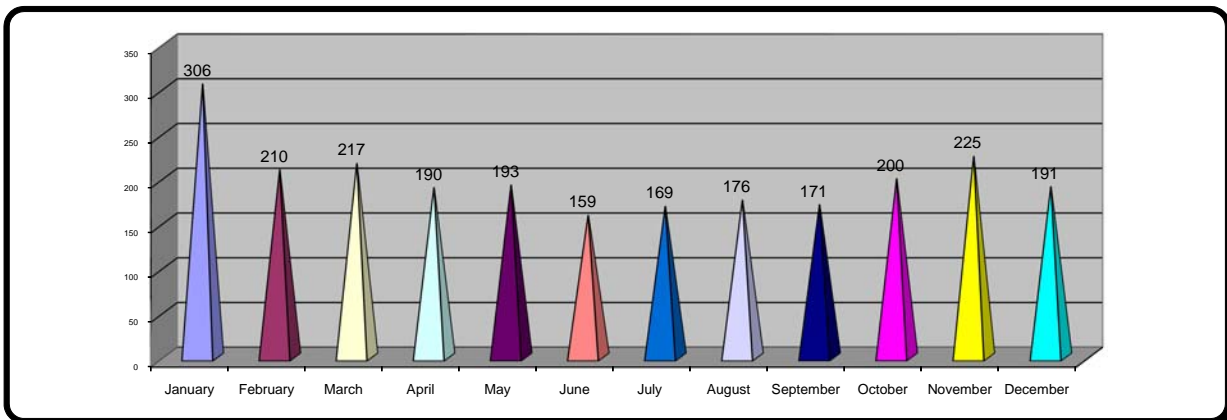


Year	# of calls
2007	2407
2006	2104
2005	1911
2004	1846
2003	1596



Operations Overview 2007

Number of Calls per Month

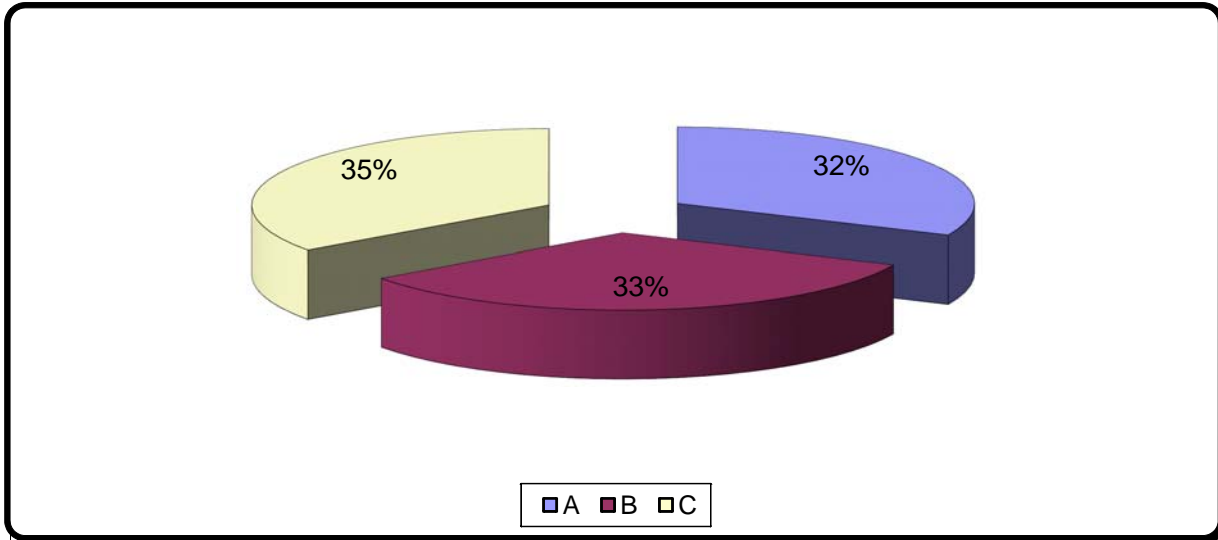


Month	# of calls
January	306
February	210
March	217
April	190
May	193
June	159
July	169
August	176
September	171
October	200
November	225
December	191



Operations Overview 2007

Number of Calls per Shift

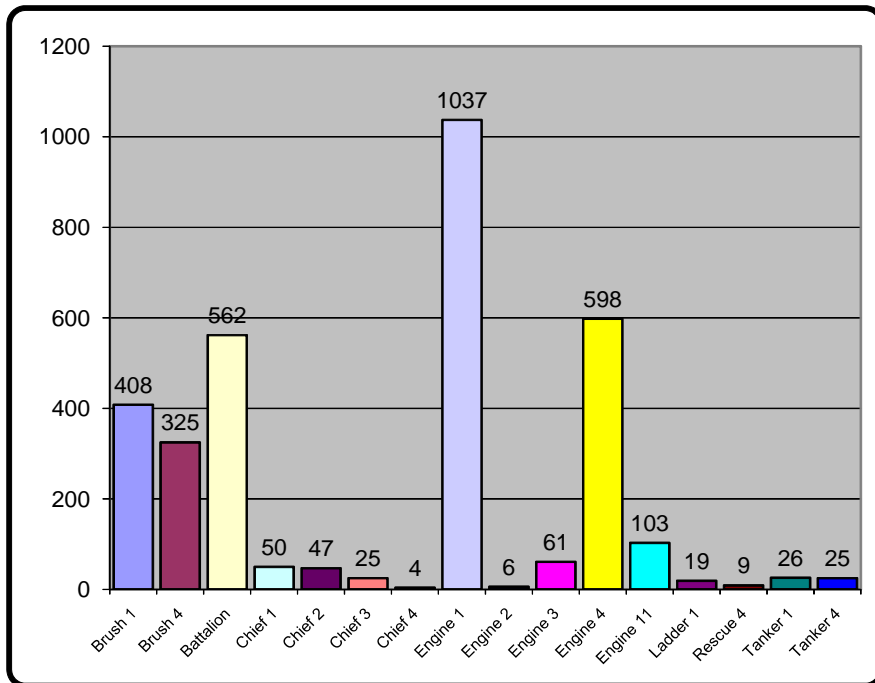


Shift	# of calls
A	765
B	800
C	842



Operations Overview 2007

Number of Calls per Apparatus

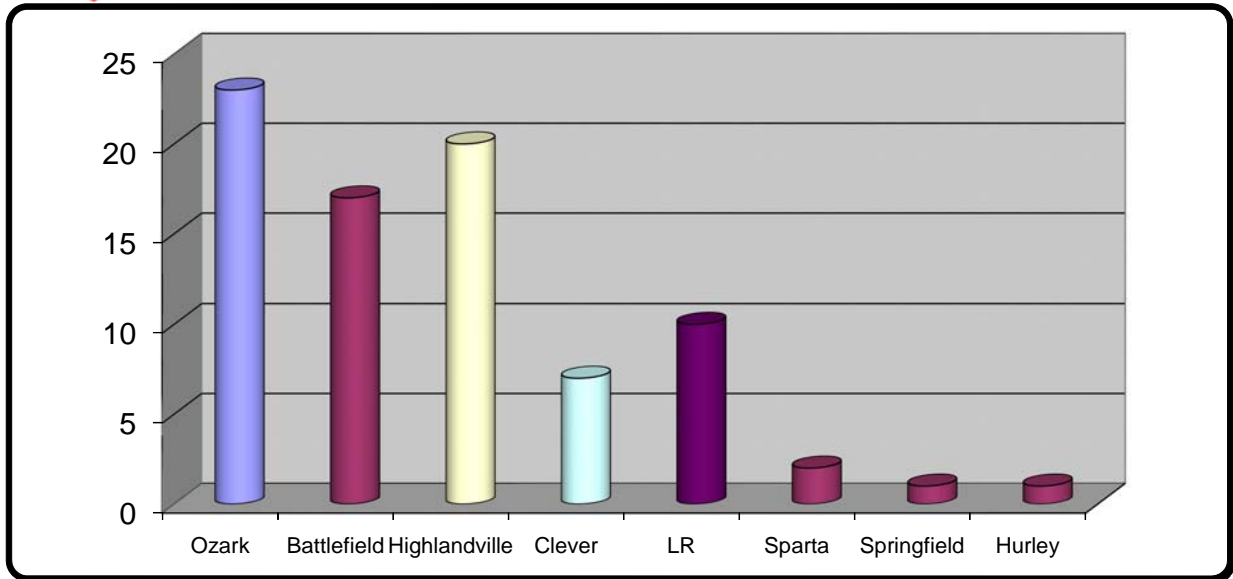


Unit	# of calls
Brush 1	408
Brush 4	325
Battalion	562
Chief 1	50
Chief 2	47
Chief 3	25
Chief 4	4
Engine 1	1037
Engine 2	6
Engine 3	61
Engine 4	598
Engine 11	103
Ladder 1	19
Rescue 4	9
Tanker 1	26
Tanker 4	25



Operations Overview 2007

Number of Calls in which Mutual Aid was Provided

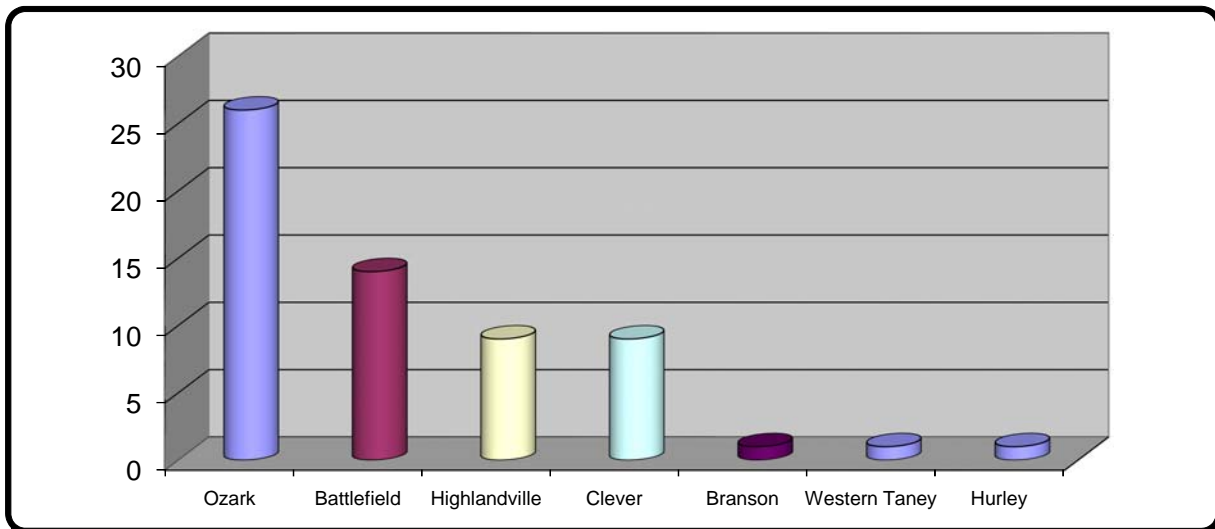


Department	# of calls
Ozark	23
Battlefield	17
Highlandville	20
Clever	7
LR	10
Sparta	2
Springfield	1
Hurley	1



Operations Overview 2007

Number of Calls in which Mutual Aid was Received



Department	# of calls
Ozark	26
Battlefield	14
Highlandville	9
Clever	9
Branson	1
Western Taney	1
Hurley	1